

OPCON USA, LP

WARRANTY POLICY ON OPCON PRODUCTS

Opcon USA, LP manufactures its products from high-grade materials utilizing only USA craftsmen. Subject to the other conditions of the warranty, if any parts of our own manufacture prove defective in material or workmanship within one (1) year after original installation, we shall repair or replace such parts free of cost. If any equipment or parts not of our own manufacture are utilized in connection with this automatic door operator conversion system, we shall assume responsibility and liability for defects only to the extent of such adjustment as the manufacturer thereof makes to us. The warranty shall not extend beyond one (1) year from the original date of installation regardless of any replacements that may be made. This is a "parts-only" replacement warranty. Field labor for warranty repairs shall be the responsibility of the installing or servicing entity.

Our obligations under the Warranty are conditional upon: (1) the owner's having filed the Warranty Registration Card with us at the time of the original installments, (2) giving us prompt written notice of alleged defects, and (3) upon our request, returning the allegedly defective items to us in Oceanside, California, freight prepaid, for inspection.

We shall have no obligation or liability, under this Warranty or otherwise, in the event of improper installation of this automatic door operator conversion system unless and until the installation is corrected. However, in no case shall we have any obligation or, liability beyond one (1) year after the original installation for any replacement or repairs that may be made. We reserve the right, without obligation, to inspect all installations of Opcon door operator conversion systems and equipment for the protection of both the owner and ourselves. Only Opcon authorized automatic door installers may install or service the Opcon conversion system and/or the interfaced automatic door operator.

In no event shall we have any obligation or liability, under this Warranty or otherwise, resulting in whole or in part from damage to defects in the door operator or equipment caused by abuse, misuse, malicious mischief, acts of God, casualty, improper handling, pressure washing at or near the equipment, installation/service by non-Opcon authorized technicians, or the negligence of the owner or others. Nor shall we have any obligations or liability for any loss, cost or expense incurred in the repair or replacement of the door operator or equipment except on express written authority from Opcon USA, LP.

The owner's sole remedy against us for any alleged defects in the Opcon Conversion System shall be as provided in the Warranty. We hereby disclaim all other obligations and liability for damages, including any incidental consequential damages. THIS PARTS-ONLY WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. FIELD LABOR WARRANTY IS THE RESPONSIBILITY OF THE OPCON FACTORY AUTHORIZED INSTALLER.

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INSTALLATION GUIDELINES AFFECTING WARRANTY

The Opcon cement case enclosure is a UL 50 and CSA 22 listed and labeled, NEMA 4, water-resistant enclosure. Conformance with the following installation and service procedures must be maintained to assure a proper installation and to maintain the Opcon warranty.

1. **PENETRATIONS:** The cement case must only be penetrated to install electric power service and low voltage signal wires. The Opcon provided (and identified) liquid tight fittings must be used at both penetrations and the fittings may only be placed as detailed in the installation manual. Use of liquid tight fittings is a code requirement by the National Electric Code (NEC) and Opcon specifications. Attachments to the cement case cover are never permitted.

Please note: In certain exterior conditions (downgrade elevation, openings with direct contact to precipitation, extreme humidity or other similar conditions) a drain system or provision from the unit is recommended. In addition, the control unit should be mounted in an elevated position or remotely located separate from the unit. Condensation resulting from temperature and or climatic conditions is a naturally occurring process and not a warranty provision.

2. **SEALS:** All seals provided with the Opcon system must be installed including:
 - a. Spindle seal at aluminum cover (pressed in)
 - b. Spindle seal ("d seal") at threshold
 - c. Perimeter gasket between cement case and cover
 - d. Connector conduit and end plate seals are factory installed and sealed with a special silicone. Any damage to the silicone seal in these areas must be repaired.

SPECIAL NOTE ON SEALS: ANY SEAL FOUND TO BE DAMAGED OR WORN MUST BE REPLACED IMMEDIATELY TO MAINTAIN THE UL AND SCA LISTINGS AS WELL AS OPCON SPECIFICATIONS AND WARRANTY.

3. **FLOOR COVERS (thresholds):** All floor covers must be manufactured by Opcon or manufactured to Opcon specifications. Floor covers must be manufactured to accept all seals, must be removable for future service, and must be attached to the surrounding floor without penetrating the cement case or cement case cover. All floor covers must have a perimeter seal of silicone or similar water proofing sealant applied to keep water from encroaching between the cement case cover and the floor cover.
4. **TECHNICIANS:** The automatic operator manufacturer and Opcon must certify installation and service technicians. Additionally, technicians must be certified by the American Association of Automatic Door Manufacturers (AAADM). Installing or servicing the Opcon system or automatic operator equipment using non-certified technicians will void this warranty.
5. **PRESSURE WASHING** is never permitted at or near the Opcon installation.



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